

Privacy policy for your orders

The provisions of the DSGVO apply to the processing of personal data of individuals.

1. Who is responsible for the handling of your data

1.1 Medlife Service u. HandelsgmbH, Eco-Plus Park 3. Strasse 14, 2460 Bruck an der Leitha, (Austria), phone number:+432162/63821, e-mail address: office@med-life.at, („Medlife“, „we“, „us“) is responsible, your personal data (name, address, telephone number, e-mail address) should be adequately protected. Medlife therefore complies with all legal provisions for the protection, lawful handling and confidentiality of personal data, as well as for data security.

1.2 We process your personal data as required by the General Data Protection Regulation (DSGVO), the Data Protection Act (DSG) and all other applicable laws.

1.3 You are welcome to contact our data protection officer at info@med-life.at

2. What is Medlife's interest in your data and for what reason and purpose is Medlife allowed to process it?

2.1 We use your personal data for the following activities:

- to carry out your orders, orders, deliveries

The completion and fulfillment of orders is only possible if we are able to process your personal data. If you do not provide us with the necessary data, we can not process your order.

2.2 Fulfillment of statutory obligations tax or corporate law requirements. In order for us to be able to fulfill these requirements, we process your personal data in accordance with Article 6 (1) (c) DSGVO only to the extent required by the relevant law

2.3 Consent: We obtain your consent in accordance with Article 6 (1) (a) of the DSGVO, provided that none of the grounds of justification described in 2.1 to 2.2 above exists. Of course, we will fully comply with any additional regulations. Your voluntary and always revocable consent requires Medlife especially for the following purposes:

- Marketing purposes: Sending e-mails for news and offers

2.4 Before Medlife processes your data for purposes other than those described in this document, we will inform you separately

3. Information about the Homepage - Online Shop

3.1 Websites use partially so-called cookies. Cookies are used to make the offer more user-friendly, effective and secure. Cookies are small text files that are stored on your device using the browser. The cookies we use are so-called "session cookies" that are used to store the shopping cart. They will be deleted automatically after the end of your visit and closing the browser. If you do not want this, you can set up your browser so that you are informed about the setting of cookies and you only allow this on a case-by-case basis. Details can be found in the help of your browser. Disabling cookies may limit the functionality of this website.

3.2 Web analytics: When accessing our website, a default entry is made in the log file of the web server, which is technically necessary to maintain the operation. The log files are non-public and analyzed based on pseudonymized IP addresses without any reference to persons with suitable tools to assess the performance of the website.

4. Who can your data be shared with?

4.1 In order to deliver your orders, it is necessary for some orders to forward the delivery address to the respective supplier, manufacturer to execute the order. Because some orders have a direct delivery from the manufacturer, supplier to you.

4.2 In order to fulfill our legal obligations (accounting), it is necessary to pass on the data to a tax consultant or accountant.

4.3 In order to carry out the payments on the homepage, your personal data (credit card number, etc.) will be transmitted to the respective credit card company. This is done via the secure page of the respective credit card company. These data are not stored by us.

5. May your data also be forwarded to another country (also outside the EU)?

5.1 Yes, if the European Commission has given this third country an adequate level of data protection or other appropriate data protection safeguards

6. How long will your data be stored?

6.1 As soon as Medlife no longer needs your personal data for the purposes outlined above, it will delete them if no further legal storage rights are available.

6.2 Due to legal requirements, your order data must be stored for at least seven years after the end of the order.

7. Which rights do you have?

7.1 If you wish, we will provide you with information about all of your personal data that we process at any time.

7.2 Under certain circumstances, you may request the restriction of processing, as well as rectification and deletion of your personal data.

7.3 In some of the above cases, Medlife is authorized by your consent to process your personal data. You can revoke your consent at any time without stating reasons with effect for the future, until then we lawfully process you.

8. Your right to object

You have the right to object at any time, if there are reasons for your particular situation.