

General Terms

General

The following conditions are part of all legal transactions with the client. Deviating conditions apply only if they have been expressly acknowledged by both parties in writing. The use of text and images from the homepage as well as from our catalogs requires our express written consent. We will prosecute violations of this law.

Offer, order and prices

Our trading offers are always non-binding. Exempted are repair cost estimates. Here the already spent working time and travel costs are charged. The prices offered by us always apply. Should there be price increases from our suppliers and these are no longer up-to-date in the homepage and in the catalogs, they will inform us separately whether they still want to buy the item. For order cancellations, we are free to charge you 10% cancellation fee from the order value.

Deliveries, delivery time

The delivery times and delivery dates are always considered non-binding. Deliveries are made with different courier services (DPD, GLS, etc.). The forwarding deliveries are always free curbside. If the company Medlife deliver and assemble, we will create a separate offer.

delivery terms

Prices are ex works.
No minimum net order value.

terms of payment

On the homepage you can see the different ones Choose payment options. In general, cash in advance applies. For institutions, the agreed terms of payment apply.

Montage

The montages are carried out by the company Medlife itself. In special cases we commission subcontractors. Billing is according to the offer. The conditions (walls, ceiling, etc) must be discussed with us prior to assembly by the client. We accept no liability for any damage, such as the tapping of a water pipe

Returns

In principle, only new and original goods are taken back. If it is a medical device, the device can not be taken back. With custom-made products, the return is no longer possible. The goods are taken back only after consultation with the company Medlife. The return is at the expense of the buyer. Please always call in advance.

Warranty

In general, the statutory warranty periods apply. Medical devices are not covered by the general statutory warranty. There are products where only 1 year warranty is. Warranty obligations are void if an error has not been reported in time, as well as in case of improper handling or storage, as well as articles that are subject to natural wear as a result of their use. All information on prices, dimensions, colors, technical data, etc. are subject to change. We reserve the right to make product changes that serve to improve the product.

Retention of title

We expressly reserve the ownership of the delivered goods until complete payment of all existing claims.

Fulfillment and jurisdiction

Place of fulfillment and place of jurisdiction is the regional court Korneuburg (in Austria).